

The Power of Feedback: Giving, Seeking, and Using Feedback for Performance Improvement (Applied Psychology Series)

Manuel London

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This follow up to the 2003 edition of Job Feedback by Manuel London is updated to cover new research in the area of organizational management. This edition bridges a gap in research that now covers cultural responses to employer feedback, feedback through electronic communications, and how technology has changed the way teams work in organizations. The Power of Feedback includes examples of feedback from friends, family, colleagues, and volunteers in non-profit organizations. In this new book, both employers and employees will learn to view feedback as a positive tool for improving performance, motivation, and interpersonal relationships. Managers, human resource professionals, and students who will one day oversee teams will benefit from the research and advice found in The Power of Feedback.



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